**INTERNATIONAL GAS UNION – WORKING COMMITTEE 3**

**“GAS TRANSMISSION”**

**Study Group 3.2 “Integrity of gas transmission systems and environmental footprint reduction”**

**Questionnaire about increasing influence of stakeholders in the design, construction and operation in the gas transmission industry**

**GENERAL INFORMATION ABOUT THE QUESTIONNAIRE**

**SCOPE OF SG 3.2**

**The Study Group 3.2 aims to investigate two items strongly linked each other:**

* **The legislative future trends in the last years (and what can be expected in the near future) at national and international level about the safety and environmental matters. Particularly this investigation shall identify if the changes in the regulation have been issued by the authorities alone or in close cooperation with gas transmission companies and the role, if any, of other stakeholders and if the gas transmission companies had or have to develop tools and policies for supporting their position towards these changes.**
* **The topics with increased pressure from Regulators, the Public and/or the Mass Media, the requests coming from these stakeholders and the tools available or that can be improved for making the relationships with the gas transmission industries more constructive avoiding conflicts.**

**This investigation shall identify the recent trends in regulating policies, the key stakeholders that are active in the process, the involvement of pipeline operators in the process, and the emerging issues affecting the Gas Transmission Industry, current best practices and new options to deal with them, the gaps to be fulfilled for strengthening the position of the industry.**

**From the experiences and the indications that will be collected the SG 3.2 aims at identifying the items to be further analysed and studied in its future activity for giving at the next World Gas Conference elements for an open and complete discussion among the Participants about the increasing influence of stakeholders in the design, construction and operation and decommissioning.**

**QUESTIONNAIRE STRUCTURE AND GUIDELINES FOR THE COMPILER**

**The questionnaire shall monitor:**

* **If and how the influence of governmental bodies has been increased in the last years through new regulatory requirements with regard to the design, construction, operation and decommissioning of gas transmission systems (safety and environmental issues).**
* **If new reguklatory requirements in the field of safety or environment are expected in the next years and the roles that can be played by the gas transmission Company;**
* **Which processes and activities of the Gas Transmission Companies are more affected by the Public, Mass Media and other stakeholders and which communication tools can be used or should be improved in order to drive them towards reasonable comparison avoiding unreasonable requests.**

**The structure of the questionnaire is based on two sections based on two stakeholder families:**

**- National and International Authorities;**

**- Public, Mass Media and other stakeholders**

**The first section focuses on the legislation development and aims at identifying the areas addressed by these evolutions. Particularly in this section the questionnaire considers two items: safety and environment matters.**

**The second section focuses on the activity and the problems that can arise with the Population living nearby the transmission grid, the Mass Media and other stakeholders.**

**The goal of the section is to identify the items (permitting phase, design, operating, decommissioning, emergency management phase) that the gas transmission Company has to manage in the relationship with these stakeholder families and the tools available or necessary for optimising it.**

**The Company Compiler should describe in synthetic way the situation existing in his/her Country allowing the SG 3.2 to elaborate a general framework for planning the next activities.**

**For this description the Compiler shall fill the green boxes. The dimension of the boxes is not fixed and the Compiler can insert the text as long as necessary.**

**DATA ABOUT THE COMPILER**

**COMPANY NAME:**

**COUNTRY:**

**NAME**

**POSITION IN THE COMPANY**

**TELEPHONE NUMBER**

**E-MAIL ADDRESS**

**SECTION 1 - STAKEHOLDERS: NATIONAL AUTHORITIES**

**SAFETY**

1. **Has the legislation regarding safety aspects in the design, construction and operation, emergency response in the gas transmission sector been changed in the last five years (from 2005 on)?**

**□ YES □ NO**

**If YES, please mark the affected area in the list below:**

**□ Route selection**

**□ Safety distance**

**□ Wall thickness definition**

**□ Safety management system requirements**

**□ Inspection rules**

**□ Emergency response plan**

**□ Other, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**□ Other, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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| **Additional notes:** |

1. **Are the new laws based on goal setting requirements or on prescriptive requirements? Give some examples**

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1. **Have the new measures regarding safety or environment impact on the gas transmission tariff by the Regulator (i.e. are the costs of these new measures included in the tariff)?**

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1. **Has the Gas Transmission Company been involved by the Authorities in defining the new requirements?**

**□ YES □ NO**

**If YES, please mark the way in which the company has been involved in the list below:**

**□ Meetings**

**□ Oral communication**

**□ Written communication**

**□ Hearing process**

**□ Other, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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| **Additional notes:** |

1. **What are the reasons for the changes you described in the question 1 and 2 (i.e. technical problems pointed out by the competent authority, technical improvement offered by the market, pressure by the Mass Media or the Public after a particular event and so on). Please describe them.**

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1. **According to your Company’s experience do you know your National Authority intends or is working for the introduction of new changes in the next three years (indicatively up to 2012)?**

**□ YES □ NO**

**If YES, please mark the area that could be affected in the list below:**

**□ Design**

**□ Construction**

**□ Maintenance**

**□ Management Systems**

**□ Other, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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| **Additional notes:** |

**ENVIRONMENT**

1. **Has the legislation regarding environmental aspects in the design, construction and operation in the gas transmission sector been changed in the last five years (from 2005 on)?**

**□ YES □ NO**

**If YES, please mark the affected area in the list below:**

**□ Gas emission**

**□ Noise**

**□ Waste**

**□ Water**

**□ Environmental impact**

**□ Other, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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| **Additional notes:** |

1. **Are the new laws based on goal setting requirements or on prescriptive requirements? Give some examples**

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1. **Has the Gas Transmission Company been involved by the Authorities in defining the new requirements?**

**□ YES □ NO**

**If YES, please mark the way in which the company has been involved in the list below:**

**□ Meetings**

**□ Oral communication**

**□ Written communication**

**□ Hearing process**

**□ Other, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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| **Additional notes:** |

1. **What are the reasons for the changes you described in the question 6 and 7 (i.e. technical problems pointed out by the competent authority, technical improvement offered by the market, pressure by the Mass Media or the Public after a particular event and so on). Please describe them.**

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1. **According to your Company’s experience do you know your National Authority intends or is working for the introduction of new changes in the next three years (indicatively up to 2012)?**

**□ YES □ NO**

**If YES, please mark the area that could be affected in the list below:**

**□ Gas emission**

**□ Waste**

**□ Water**

**□ Management Systems**

**□ Other, please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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| **Additional notes:** |

**SECTION 2 - STAKEHOLDERS: PUBLIC, MASS MEDIA, OTHER STAKEHOLDERS**

**The relationship between the Public Mass Media and other stakeholders and the Company are mainly related both about safety and environment matters to four areas: planning and / or construction of new assets, operation of existing assets, decommissioning and incident/emergency situations.**

**Please describe for the mentioned areas:**

1. **the requests usually arising from Public, Mass Media and other stakeholders (i.e. frequent questions from Public, local Authorities or consideration/statements by the Mass Media about for instance safety distances, consequence evaluation, economical impacts or noise problems, waste production, pollution, greenhouse gas emissions, hypothetical risks, etc).**

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1. **the legislative framework applicable to the relationship with the Public, if any;**

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1. **the structure and the tools you use for dealing with these requests (i.e. Company organisation for communication, tools for communication);**

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1. **the improvements in the tools available you consider necessary for driving and optimising the discussion with these stakeholders.**

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1. **The emerging issues or changes in approach and attitude in recent periods, that require specific attention and new tools**

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**If you have additional steps the ones mentioned where you experienced problems with Public and/or Mass Media, please describe it giving the information required under the point 1, 2, 3 and 4.**

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